

## Regulation of car rental

### Duty of Submission

- \*When you have any alternations of your personal details in regard to the contract, you must re-submit the document to Rising Co., Ltd. as soon as possible.
- \*If our company find out any incorrect information from you, we have rights to discontinue our business transaction.

### Regulation charge

- \*Full payment must be made in advance.
- \*Payment transaction should transfer through credit or debit card. Our company will not responsible for any service fee for the transaction.
- \*Customer have to consider to avoid the bank holiday (including Saturday and Sunday) for the payment, if we cannot confirm the payment until following weekday at 15:00, the rental car contract will discontinue.

### About discontinue business transaction

- \* If we cannot confirm the payment until following weekday at 15:00, the rental car contract will discontinue.
- \*If customer transgress any of the treaty, our company have rights to collect back the rental car. In this situation, customer should take care of their belonging inside the car. If we find out things behind left in the car, it will remain in original place for 24 hours, after 24 hours we will hold it in our office for 7days. If no one come and collect it until 7days, we will not responsible for it.
- \*If customer transgress any of the treaty, the car key must return to Rising Co., Ltd immediately. Any collectedness will treat as a pilferage and police will be involve.
- \*If customer do not cooperate with our company and disturb our business on purpose, police will be involve.

About accident, traffic violation, insurance, breakdown service etc

- \*When you have problems like traffic accidents, theft, you need to promptly inform for police and our company.
- \*When you do traffic violation like parking violation, you must quickly report for police.
- \*When you have accidents which apply for optional insurance, you must quickly pay exemption 50,000 yen (per accident) for our company.
- \*Vehicle Insurance: 100,000 yen (when total loss)
- \*Even it is not your responsible like a hit and run accident or a flying pebble during traveling...etc. Our company treat as a self-incurred personal accident. You should response the payment maximum100,000 yen.
- \*When you use the rental car more than 1 month (long term), you need to care about the car, otherwise it will cause some problems like the car engine will be damaged and radiator of oil will be lack of water, for example. In these cases, these will not cover by vehicle insurance, therefore you must response full payment as Actual Cash Value.
- \*If you got some car accidents, thefts, breakdowns, stains and stinks, the company have rights to require extra payment to repair and clean up the car.
- \*Our company can cope with vehicle trouble just in business hours. If not in business hours of our company, you need to utilize the breakdown service if it is in capable application.
- \*Our company is allowed to cope with the situation with the car battery is gone, locked out from car as free. Also we can send a tow truck just only on freeway as free but it is not include the fee of fuel. If the tire go flat, we can exchange the tire as free, the other services may take extra payment.
- \*Our company cannot response for any personal problems and troubles.
- \*About Non Operational Charge(N, O, C) The case you can return by yourself until Rising Co.,Ltd: 20,000yen, The case you cannot return by yourself until Rising Co.,Ltd: 50,000 yen + Land transportation Fee

**Rising Co., Ltd.**

I agree with this regulation of car rental and swear to promise all the treaty. Also I agree to observe law of Japan.

yyyy mm dd  
Date : \_\_\_\_/\_\_\_\_/\_\_\_\_

Signature : \_\_\_\_\_

